



A proud member of the
Apollo Motorhome Holidays
family.

**Apollo Motorhome
Holidays Pty Ltd**
ABN 81 051 584 153

Head Office
698 Nudgee Road
Northgate (Brisbane)
Qld 4013 Australia
Ph: +61 7 3265 9200
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Free Call
Australia: 1800 777 779
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+800 3260 5466

Internet
www.hippiecamper.com
www.hippiecamper.co.nz

Email
info@hippiecamper.com

Australia

- Brisbane
- Cairns
- Melbourne
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- Sydney

New Zealand

- Auckland
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Hippie Rates & Conditions (Australia)

Valid 1 April 2011 to 31 March 2012

Summary of Rental Conditions

This document contains a brief summary of our rental conditions. The full details of our rental contract do apply. Rates quoted are in Australian dollars.

Long Term Discounts

21-34 days – 8% off above rates
35-49 days - 15% off above rates
50+ days – 17.5% off above rates

- These discounts do not apply to the Inclusive component
- Multiple rentals are eligible for the long-term discount
- There are no further long-term discounts available on Flex Rates

Inclusive Rates

Drivers 21 to 75 years - Add AU\$20 per day.

The maximum amount payable per rental segment for an Inclusive Rate is \$1000– i.e. 50 days rental.

Drivers 18 to 20 years - Add AU\$30 per day

The maximum amount payable per rental segment for an Inclusive Rate is \$1,500– i.e. 50 days rental.

The Inclusive Rate includes: VIP Cover, Unlimited Kilometres, 10% GST, 3% Administration Fees/Taxes, Linen and Bedding Kits, Kitchen Kit, Extra Driver Fees, LP Gas Refill Fee, Hippie Camper Welcome Pack, Pre-Hire Cleaning Fees, Vehicle Consultation Fee, 24hr Roadside Assistance, Camp Chairs and Table, Maps and Camp Ground Guides.

The Inclusive Rate does not include the one way rental fee (if applicable).

Booking Amendments

If you wish to make any changes to your booking the booking will be calculated by using either the original flex rate or the flex rate that is valid at the time of the booking change, depending on whichever rate is higher. There are no exceptions to this rule. The following situations are classified as booking alterations:

- Change of date for vehicle pick-up or drop-off
- Change of location (depot) for vehicle pick-up or drop-off
- Change of vehicle category
- Name change

If you decide to extend your rental duration (changing the drop-off date) by 2 days the same flex rate is used that applied on the day when you made your original booking. If you extend by 3 days or more, the booking change rule applies as outlined above. If an amendment is made to the rental dates within 14 days of collection, no refund will be made if the length of hire is shortened (that is; the rental will be charged at the number of days originally booked). A relocation fee may apply if the collection or return location is amended within 14 days of vehicle pick up or if notification occurs during the hire.



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Branches

Hippie Camper has branches in Brisbane, Cairns, Melbourne and Sydney. All branches will be closed Christmas Day, New Years Day and Good Friday. Branches are open seven days a week, 8am to 4:30pm.

Transfer

Vehicles must be collected and returned to our branches (not airports). Transfers to and from the Hippie Camper branch are not included in the rental price. It is the renter's responsibility to get to and from the branch.

Form of Payment

The only acceptable form of payment at Apollo's branches are by Credit card, Debit card or EFTPOS for rental charges or additional products. We only accept the following Credit Cards – Visa, Mastercard, American Express and Diners Club. No cash payments will be accepted under any circumstances.

Kilometres

Rates include unlimited kilometres.

Administration Fees / Taxes

Our rates include 10% GST.

A charge of 3% of the total cost will be levied to cover administration fees, state government taxes, vehicle registration recovery, duties and associated costs.

Credit Cards

We only accept Visa, MasterCard, American Express and Diners Club. Visa and MasterCard will incur an additional 2% surcharge on any transaction. American Express and Diners Club will incur an additional 4.5% surcharge on any transaction.

Exchange Rate / Currency Variations

All credit card transactions are conducted in Australian dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days depending on the renter's Financial Institution.

Rental Duration

The minimum rental for all vehicles is 10 days.

One Way Rentals

A one way rental fee of \$200 is charged for rental segments less than 21 days.

Driver's Licence and Minimum Age

A current motor vehicle driver's licence is required. If the driver's licence is not in the English language then an international driver's licence is also required. An accredited English translation will be accepted in lieu of an international driving permit. The driver's licence must be valid for the whole length of the rental. The original driver's licence must be shown at time of pick-up when the driver is present. The minimum age to drive the vehicle is 18 years and the maximum age is 75 years.

Drivers must be 18 years of age or over. For drivers 75 years of age or over, a current medical certificate stating that the customer is fit to drive for the duration of the hire is required upon vehicle collection.



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Kitchen and Personal Kits

Each vehicle is supplied with complimentary living equipment (such as bedding, cooking equipment, eating utensils, bath and tea towels.)

Maps and Campground Guides

Each vehicle is supplied with a complimentary Road Atlas and campground guides.

Vehicle Consultation

On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes an explanation of all the interior and exterior features of the vehicle as well as driving tips.

Hippie Welcome Pack

Each vehicle is supplied with a complimentary Hippie Pack for the first night. The pack contains, matches, mini shampoo and conditioner, dishwashing liquid, sponge, soap, salt and pepper, coffee, tea and sugar sachets.

L.P. Gas Service Fee

The gas canister is supplied full. A service fee of \$25 is payable on pick up of the vehicle.

Additional Products:

- **Camp Chairs** - \$15 each per rental
- **Camp Table** - \$20 per rental
- **GPS** - \$10 per day up to a maximum of \$100 per hire
- **Heater/Fan** - \$15 per rental
- **Satellite Phone** - \$20 per day plus call charges
- **First Aid Kits** - A First Aid kit is supplied in every vehicle. If the seal is broken or the kit is not returned the kit becomes the property of the renter and a \$50 fee is charged when the vehicle is returned.

Baby / Booster Seats

Cannot be fitted in the Hippie Camper.

Multiple Rentals

Consecutive Hippie rentals can be combined to qualify for a long-term discount rate. Rentals in Australia and New Zealand can be combined to obtain a long-term discount rate, providing travel is within a 3 month period. If drop off of a vehicle and pick up of a new vehicle occurs on the same day then a day each will be charged per respective vehicle. Multiple rentals are treated as separate rentals under the one way fee and minimum rental period conditions.

Travel Restrictions

The Hippie Camper can only be driven on sealed/bitumen roads or well maintained access roads less than 5 kilometres long to recognised campgrounds.

The Hippie Camper is not allowed to travel in Tasmania, Northern Territory or Western Australia.

Hippie Camper reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period.

Change of Drop Off Destination



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If the renter wishes to change the drop off destination after the rental has commenced, they first must obtain authorisation from Hippie Camper Head Office. Subject to the change being approved, an additional charge of \$500 will apply.

Rental Extension

If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from Hippie Camper Reservations. This is subject to availability. The extra cost of an extended rental must be paid by credit card over the telephone or at a Hippie Camper Branch immediately on confirmation of the rental extension. Failure to obtain authorisation will result in the renter being charged double the daily gross rental rate.

Repairs

Although we run late model vehicles, it may happen that small repairs are required. Repairs up to \$100 may be affected without authorisation and will be reimbursed unless the damage is caused by the renter. For amounts over \$100, Hippie Camper will need to be informed in advance. All vehicles are enrolled in the Australian Automobile Association and 24hr emergency roadside assistance is available.

Infringements and Administration Fees

Hippie Camper reserves the right to charge the renter for any speeding, toll way or parking fines not reported on return of the vehicle. In addition to these costs, Hippie Camper reserves the right to charge for associated administration costs for processing the fines (irrespective of excess). An administration fee of \$75 per fine will be applicable.

Change Of Vehicle

Should the vehicle booked be unavailable through unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

Vehicle Category

Vehicles cannot be requested by make or model, only by vehicle category.

Voluntary Downgrade

Should the renter decide to take a lesser vehicle than booked within 14 days of pick up or during the rental then they will not be entitled to any refund.

Limit of Liability

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter) the remainder of the hire period.

Important

We reserve the right to refuse any rental at our discretion.

Animals

No animals are permitted in our vehicles, excluding guide dogs.

Smoking

Smoking is not allowed in our vehicles.

Hot Deal Specials

Full payment required at the time of booking.
If cancelled - 100% of Net Rental



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There is no refund for late pick up or early return of vehicle.

Prepay Option (Visa and Mastercard Only)

At the time of booking the total rental can be prepaid on Visa or Mastercard and the credit card fee will be waived.

If cancelled - 100% of Net Rental

There is no refund for late pick up or early return of vehicle.

Cancellation Fees (Not Hot Deals or Prepaid Rentals)

If cancelled 25+ days prior to pick up and 7 days or more after the booking date - \$250 cancellation fee.

If cancelled 7 to 24 days prior to pick up - 20% of Net Rental (minimum \$250)

If cancelled less than 7 days prior to pick up - 50% of Net Rental (minimum \$250)

If cancelled on the day of pick up or no show - 100% of Rental

There is no refund for late pick up or early return of vehicle.

Travel Insurance

We strongly recommend that renters ensure they take out the highest level of Travel Insurance.

PROTECTION PACKAGE

Personal Injury

The Vehicle has third party insurance cover. It is likely that any other vehicle involved in an accident also has third party insurance cover. Depending on the circumstances of the accident, the renter may be entitled to claim for their personal injury against the third party insurance of the party responsible for the accident. The extent of such third party insurance varies in different States and Territories and Hippie Camper strongly recommends that all passengers take out their own Personal Injury Travel Insurance.

If the renter is responsible for the accident the Vehicle's third party insurance should cover the renter for the liability except where the renter has committed a breach of the Vehicle's third party insurance, e.g. drink driving.

Property Damage

The Vehicle is insured for damage to it or damage to the property of a third party. However the renter is responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle. The renter is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The Liability applies in respect of each claim, not per rental. In addition to the Liability an administration fee of \$75 will be charged per claim.

The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to Hippie Camper, not at the completion of the rental Period. Hippie Camper reserves the right to charge the renter for any vehicle damage including Third Party property damage not reported on return of the vehicle.

Drivers 21 to 75 years

	Cost Per Day	Bond	Liability
Standard Liability	Included	\$2,500	\$2500
Liability Reduction Option 1	\$12 (max charge \$600 i.e. 50 day rentals)	\$1200	\$1200
Liability Reduction Option 2(VIP Cover)	\$20 (max charge \$1,000 i.e. 50 day rentals)	\$100	\$100

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	Cost Per Day	Bond	Liability
Standard Liability	Included	\$3500	\$3500
Liability Reduction Option 1	\$22 (max charge \$1100 i.e. 50 day rentals)	\$1200	\$1200
Liability Reduction Option 2(VIP Cover)	\$30 (max charge \$1500 i.e. 50 day rentals)	\$250	\$250

Bond

For security purposes, only a credit card can be used to provide a Bond. The amount of the Bond will be debited to the credit card account immediately. An administration fee equal to the merchant surcharge applies. The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

The Bond is fully refundable when the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the Bond is insufficient to cover the damage then any extra costs will be charged.

Full Responsibility

At all times the renter is responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused due to a single vehicle roll over.
- Damage caused to the Vehicle by the renter's wilful conduct.
- Damage caused to the Vehicle when using the Vehicle in contravention of any legislation or regulation controlling vehicular traffic.
- Damage or loss caused to any personal belongings.
- Damage to the awning, overhead or underbody of the Vehicle.

Rates/Terms/Conditions

Are subject to change without notice.